



## Banque Internationale Arabe de Tunisie (BIAT)

*“With the Clerity solution we were able to improve customer service and operations, lower costs, and gain a flexible technology platform for the future. It was just the right choice for us.”*

*CTO, BIAT*

### BIAT improves bank services and processing to stay competitive

#### Highlights:

- Improved batch job processing times by 20%
- Improved and expanded customer service
- Increased employee productivity
- Reduced total cost of ownership (TCO)

BIAT was established in early 1976 by a group of investors composed of local institutions and individuals, and Arab and European banks, who acquired the domestic branches of the British Bank of the Middle East and Société Marseillaise de Crédit. BIAT is now the largest private bank in Tunisia.

BIAT faced an urgent business challenge in an increasingly competitive banking industry, to provide faster and better service to its current customers in order to retain market share. Its system could not handle projected business growth, and high operational costs threatened to place the bank at a competitive disadvantage in the marketplace.

To meet this challenge, BIAT turned to Clerity for help in restructuring its IT system, improving customer services in its existing 100-branch network throughout Tunisia, and adding five new branch offices each year to fulfill customer demands for local service.

The bank, who collects a rapidly-growing database of information daily from the 100 branches and runs batch jobs overnight, migrated 3,000 programs, 2,500 files, and 350 batch jobs from the mainframe to an Oracle® Solaris™ based server, using a relational database, and adding Java platform interfaces for Internet and Web access.

BIAT used Solaris servers as a reliable platform for rehosting its large applications in a UNIX® environment with mainframe-equivalent performance. These servers can be partitioned into dynamic system domains that can be created, resized, pooled and deleted on-the-fly in response to changes in application demands.

“The Solaris server parallels mainframe functions, ensuring that we have a familiar and manageable environment for our mission-critical applications,” notes the CTO at BIAT. “The enterprise-computing architecture of the open systems server offers a robust solution to fully support our requirements — large numbers of users in mission-critical banking operations.”

All applications were moved to the system in eight months. The new system runs batch jobs 20 percent faster, which enables reliable overnight updating, increased employee productivity, better system performance, and lower cost of ownership.

## About Clerity

Clerity is a leading full-service provider of legacy migration, modernization, and optimization solutions. Drawing from over 16 years of experience, Clerity recognizes that companies have significant investments in core applications and procedures and provides a wealth of low risk, high value tools, technology, and services to reduce IT costs without sacrificing current functionality and service level agreements. Headquartered in Chicago, Illinois with offices worldwide, Clerity has customers in all in major countries, including some of the largest financial services ISVs and Fortune-class end users.

Learn how Clerity can provide an evolutionary path forward for your application and data environments at [www.clerity.com](http://www.clerity.com).



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