

Banque Internationale Arabe de Tunisie (BIAT)



Highlights

- Improved batch job processing times by 20%
- Improved and expanded customer service
- Increased employee productivity
- Reduced total cost of ownership (TCO)

BIAT Improves Bank Services and Processing to Stay Competitive

BIAT faced an urgent business challenge, in an increasingly competitive banking industry, to provide faster and better service to its current customers in order to retain market share. Its system could not handle projected business growth, and high operational costs threatened to place the bank at a competitive disadvantage in the marketplace.

To meet this challenge, BIAT turned to Clerity for help in restructuring its IT system, improving customer services in its existing 100-branch network throughout Tunisia, and adding five new branch offices each year to fulfill customer demands for local service.

BIAT was established in early 1976 by a group of investors composed of local institutions and individuals, and Arab and European banks, who acquired the domestic branches of the British Bank of the Middle East and Société Marseillaise de Crédit. BIAT is now the largest private bank in Tunisia.

The bank, who collects a rapidly-growing database of information daily from the 100 branches and runs batch jobs overnight, migrated 3,000 programs, 2,500 files, and 350 batch jobs from the mainframe to a Sun Enterprise server, using a relational database, and adding Java interfaces for Internet and Web access.

BIAT uses Sun servers as a reliable platform for rehosting its large applications in a UNIX environment with mainframe-equivalent performance. Sun servers can be partitioned into dynamic system domains that can be created, resized, pooled and deleted on-the-fly in response to changes in application demands.

“The Sun server parallels mainframe functions, ensuring that we have a familiar and manageable environment for our mission-critical applications,” notes the CTO at BIAT. “The enterprise-computing architecture of the Sun server offers the robust solution to fully support our requirements — large numbers of users in mission-critical banking operations.”

All applications were moved to the system in eight months. The new system runs batch jobs 20 percent faster, which enables reliable overnight updating, increased employee productivity, better system performance, and lower cost of ownership.

“With the Clerity solution, we were able to improve customer service and operations, lower costs, and gain a flexible technology platform for the future,” says the CTO of BIAT. “It was just the right choice for us.”

Learn More

For more information on mainframe rehosting solutions from Clerity and associated products please visit:

www.clerity.com